

Privacy Policy

This following document sets forth the Privacy Policy for the KoalaBrain website, koalabrain.com and its sub-sites.

KoalaBrain is committed to providing you with the best possible customer service experience.

Collection of your personal information

There are many aspects of the site which can be viewed without providing personal information, however, for access to customer support features and to make purchases you are required to submit personally identifiable information. This may include but not limited to a unique username and password, your email address, postal address and phone number, and other personal information to facilitate the recovery of your lost password.

Sharing of your personal information

We may occasionally hire other companies to provide services on our behalf, including but not limited to handling customer support enquiries, processing transactions or customer freight shipping. Those companies will be permitted to obtain only the personal information they need to deliver the service. KoalaBrain take reasonable steps to ensure that these organisations are bound by confidentiality and privacy obligations in relation to the protection of your personal information.

Use of your personal information

For each visitor to reach the site, we expressly collect the following non-personally identifiable information, including but not limited to browser type, version and language, operating system, pages viewed while browsing the Site, page access times and referring website address. This collected information is used solely internally for the purpose of gauging visitor traffic, trends and delivering personalized content to you while you are at this Site. From time to time, we may use customer information for new, unanticipated uses not previously disclosed in our privacy notice. If our information practices change at some time in the future we will notify our customers and apply the newly announced practices to data collected from the time of the policy change forward.

Changes to this Privacy Policy

KoalaBrain reserve the right to make amendments to this Privacy Policy at any time. If you have objections to the Privacy Policy, you should not access or use the Site.

Accessing Your Personal Information

You have a right to access your personal information, subject to exceptions allowed by law. If you would like to do so, please let us know. You may be required to put your request in writing for security reasons. KoalaBrain reserve the right to charge a fee for searching for, and providing access to, your information on a per request basis. For details on requesting your information for GDPR purposes, please see our [GDPR page](#).

Contacting us

KoalaBrain welcome your comments regarding this Privacy Policy. If you have any questions about this Privacy Policy and would like further information, please contact us by any of the following means during business hours Monday to Friday.

E-mail: help@koalabrain.com

Revision #3

Created Tue, Nov 20, 2018 3:45 AM by [Admin](#)

Updated Wed, Apr 17, 2019 10:55 AM by [Admin](#)